



Welcome to Roam Mobility.

Your Breeze phone is a simple and easy way to stay in touch with home while in the US. Follow the easy steps in this guide, and you'll soon be enjoying talk and text in the US at savings of up to 99%*.

If you need help with the service, check out the support centre at www.roammobility.com/support

For more specific help, or to talk to a live agent call Customer Care at 1-888-ROAM 4US (762-6487)

Bon voyage.

Let's get going!

1 **Activate online**
www.roammobility.com/activate

2 **Purchase a plan**
www.roammobility.com/plans

3 **Travel to the US**
Service only available in the US

4 **Insert SIM Card**
Beneath the battery

5 **Turn the phone on**
It will connect to the network

6 **You're ready**
Talk and text all you like to Canada and the US



Pre-flight checks

Before you head south, here's some handy info for you to know:

Your handset:

Although your handset comes with a partial charge, we recommend you fully charge it before traveling so you don't run out of power.

Your US number:

You'll be assigned a US number when you activate your phone online. The number will be sent to you via email, and will also be visible on your computer screen. You can retrieve your number at any time by logging into your account. Also, upon arrival in the US, the network will text message your US number to your Breeze phone.



Your US number:

If you don't activate your phone prior to arriving in the US, it will automatically activate when it detects the Roam Mobility network. You will be sent your US phone number by text message and can enjoy unlimited talk and text for the remainder of the day for free. You'll need to register the phone at www.roammobility.com/activate and choose a plan to continue using service after midnight PST.

Your location:

Roam Mobility phones work in the US only. You'll need to go back to your Canadian phone when you get home. While you're abroad, friends can call or text you on your US number as they would call or text any other US resident. You'll also be able to make an unlimited number of calls and texts to the US and Canada as part of any Talk+Text plan.

Monitoring usage:

Log into your account anytime at www.roammobility.com to see details of your current and previous plans. We'll let you know via text message when you're nearing the end of your plan so you never get stranded. Remember, you can never go over your limit because all our Talk+Text plans are unlimited.

Topping up:

There are three ways to top up. You can top up by logging into your account at www.roammobility.com (topping up using this method allows you to schedule the start of your new plan). You can also top up via text message by simply texting the word 'topup' to 7850 (note that you can use text top up only after you've registered your phone). Alternatively, you can call Customer Care at 1-888-ROAM 4US (762-6487). All plans topped up on the fly by text message or Customer Care start immediately.

Your features:

Caller ID and voicemail are included in all Talk+Text plans. To access voicemail from your handset, simply press and hold the 1 key (if prompted for a password use the last four digits of your US number), then follow the spoken instructions. Note that there is no call forwarding facility to divert calls from your US number to your Canadian number.

Adding data:

Your Breeze phone isn't data compatible; however, the SIM card that's included inside is. This means you can put your SIM card into another device; like an iPhone, Blackberry, or iPad, and apply a Talk+Text+Data plan to it. You can see the plans at: www.roammobility.com/plans



Talk+Text plans for the Breeze

Days	Talk	Text	Cost
1 day	Unlimited	Unlimited	\$9.95
3 days	Unlimited	Unlimited	\$14.95
7 days	Unlimited	Unlimited	\$24.95
14 days	Unlimited	Unlimited	\$39.95
30 days	Unlimited	Unlimited	\$59.95

See all available plans at www.roammobility.com/plans



Start Guide Breeze Phone

Please see Roam Mobility Service Terms of Use at: www.roammobility.com/servicetou

See our Fair Usage Policy at: www.roammobility.com/serviceup

Details of the manufacturer's limited warranty available at: www.roammobility.com/breezewarranty

* Compared to other major Canadian carriers